

# How does AMC Training support their students?

AMC Training recognises that learning is a journey that continues for life and occurs in many contexts, not just in formal learning environments. Life-long means that each individual student will come to us with a wealth of life experiences and learning. AMC Training provides levels of support relating to an individual and their learning needs.

We have identified three broad categories of students and how we will support each of them to achieve their study goals. It does not matter which category you are in, AMC Training will support you as a unique individual.



Experience Level:	Support Given:
<p><b>High level of formal experience:</b></p>	<ul style="list-style-type: none"> <li>- Facilitated classroom support;</li> <li>- Access to trainers for questions;</li> <li>- AMC source Vocational Placement (VP);</li> <li>- Support with orientation to VP;</li> <li>- Support Visit and Assessments undertaken; and</li> <li>- One-on-one support via email and phone as needed.</li> </ul>
<p><b>Moderate level of life and other industry experience:</b></p>	<p>Support given as above, plus additional:</p> <ul style="list-style-type: none"> <li>- One-on-one support face to face during classroom phase;</li> <li>- Additional VP hours as needed - to develop skills gap;</li> <li>- Extra support in VP as needed;</li> <li>- Study group formation to support learner's progress; and</li> <li>- Availability of team of trainers to support learning.</li> </ul>
<p><b>Low level of life experience:</b></p>	<p>Support given as above, plus additional:</p> <ul style="list-style-type: none"> <li>- Modules for study given the week before class to pre-read;</li> <li>- Tutorial support 1/2 days, during and post-classroom phase;</li> <li>- One-on-one support fortnightly post-classroom phase, phone and in person;</li> <li>- Ongoing GAP analysis of training needs and focused support in these areas in VP and tutorial support;</li> <li>- Additional VP hours up to 239;</li> <li>- Additional support visits; and</li> <li>- Repeat the classes at no cost.</li> </ul>

*\* If you feel you are needing more support, please speak to your trainers and they will meet with you and plan how to best support you.*